We met all our financial targets in 2017/18 and we are forecasting a balanced budget position for 2018/19.

With a team of around 3,600, we provide national solutions to improve the health and wellbeing of the people of Scotland.

We will do this by delivering excellent national core services and support health and care transformation through cross-cutting themes.

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Annual review 2017 to 2018

At a glance.
This document provides information on aspects of our performance in year 2017/18.

Local Intelligence Support Teams (LIST) actively worked with GP clusters to support intelligence-led decision making in 90% of health and social care partnerships against a target of 60% and provided sustained support to all Integrated Authorities.

The value of our national contracts has increased from £1,400 million to £1,440 million, as well as saving £81 million spend on vital goods and services for the benefit of patients across Scotland.

We have 112,388 active donors from whom we collected 151,323 donations and supplied 188,288 blood components to the rest of NHS Scotland. This includes 127,114 adult red cells units transfused to 28,795 patients, 1,655 neonatal blood cell units transfused to 602 babies.

Over 98% of goods worth £150 million delivered on time in full (OTIF).

National IT contracts delivered as planned for the NHS in Scotland and the wider public sector to the value of £45 million.

£207 million commissioned national specialist services for rare conditions on behalf of NHS Boards.

The home oxygen service continues to aid around 6,400 patients across Scotland.

During 2017/18 Counter Fraud Services (CFS) actions and initiatives are estimated to have reduced financial crime in NHSScotland by £2.7 million.

CFS also recovered £355,000 from patients who claimed exemption but were not exempt from payment for services received.

We achieved 99.9% accuracy for all primary care contractor payments against a target of 99.5%. Over 552,000 patient medical records were transferred and met the target timescales. Targets of 80% of electronic records transferred within two weeks and 80% of paper records transferred within six weeks were met. All patient registrations were achieved within timescales.

A total of 419 incidents and outbreaks were reported by NHS Boards to Health Protection Scotland between April 2017 and March 2018, covering a wide range of infectious diseases. All of these were managed in line with national guidelines.

£808,000 savings achieved by getting best value from Public Private Partnerships working with NHS Boards. This was against a target goal of £500,000 for 2017/18.

In 2017/18, we supported the NHS in Scotland to reduce its consumption and spend on energy. From a base year of 2015/16, reduced energy use by 2.4% and CO2 emissions by 14%. This delivered a cost saving of £11.5 million or 10.6%.

Our Central Legal Office charges were 65% lower when compared with the pursuers’ expenses in the settled cases during this year.