Welcome to the schedule communications, where you will find useful information and helpful tips!

COVID-19

We have set up a dedicated web page to provide updates on our service provision and guidance for claiming and payments during the pandemic. The web page is being updated regularly as new information becomes available. This page has links to the Scottish Government PCAs which detail relevant information to ensure that you are aware of changes being introduced that will impact these services along with guidance on how to process your claims appropriately. It also has details of the latest list of Emergency Eyecare Treatment Centres, including contact details and operating hours.

Online Reports – eSchedules

Changes to the Remittance Breakdown (Account 14) Report

We have amended the Account 14 report to show a breakdown of the COVID-19 related financial support payments. The breakdown shows the “top-up” and any payment for emergency treatment on top of the top-up separately on line 13, see example below. The updated report will also work retrospectively on last month’s schedule. If you have any further enquiries relating to the financial support payment only, please email our payments team: nss.psdgospayments-covid19@nhs.net

![Example Table]

Claim cut-offs

- May paid Jun
  - 5pm Wed 10 Jun ‘20
  - 5pm Fri 10 Jul ‘20

- Jun paid Jul
  - 5pm Fri 29 May ‘20
  - 5pm Tue 30 Jun ‘20

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