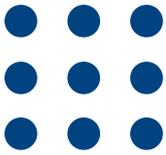




Collaborative and partnership working



**Assisting other
organisations involved
in health and care**



National Services Scotland (NSS) provides national strategic support services and expert advice to NHSScotland. Our vision is to be integral to a world-leading health and care service, supporting Scotland's health and wellbeing while maximising health impacts and cost savings.

On launching our new five year strategy in October 2019, Colin Sinclair, NSS Chief Executive, said:

“ We want the people of Scotland to have the best possible health and care service in the world and we know we can play an important role, working with partners, in making this a reality.”

Our supporting role to NHSScotland means that NSS works closely with all our partner organisations, especially the NHS boards, in the delivery of our services. The Public Sector Reform Order means that we can now support the wider public sector and those organisations that have a health and care focus. We're already supporting Health and Social Care Partnerships, Integration Authorities, Local Authorities, Community Planning Partnerships, Scottish Government non-departmental public bodies and agencies. As part of our strategic ambition we are now developing our relationships with a wider range of stakeholder groups involved in the delivery of integrated and community health and care.

KEY FACTS 2019-20

Budget	£797.8m
Workforce	3605
Sites	24
Locations	Edinburgh, Glasgow, Aberdeen, Inverness, Dundee and Livingston
Savings for the NHS	£60m savings of goods and services
Supporting the NHS	<p>Over 2.4m people protected by vaccine programmes</p> <p>1.6m people screened for cancer</p> <p>174k blood components supplied to the NHS</p> <p>£1.4bn managed goods and services contracts</p> <p>£2.7bn payments to GPs, Dentists, Pharmacists and Ophthalmologists</p> <p>31 Integration Authorities supported by Local Intelligence Support Teams</p>
Resource efficiency	<p>£19.3m in cash-release efficiency savings</p> <p>99.9% accuracy of all primary care contractor payments</p> <p>Reducing financial crime in NHSScotland by £2.4m</p>

Underpinning NHSScotland with excellent services

**Digital
and security**

**Specialist
healthcare
commissioning**

**Blood, tissue
and cells**

**Primary care
support**

**Health
facilities**

**Fraud
prevention**

Legal

**Programme
management**

Procurement

**ARHAI
Scotland**

Logistics



Digital and security

NSS Digital and Security has a unique insight into what digital means to Scotland's health and social care landscape.

We add value in two main ways:

- through our end-to-end expertise
- through our support for, and provision of, shared services.

We have many years of experience working in the health and care environment, including a growing involvement across the wider public sector, providing efficient, effective, safe and person-centred digital and security services.



Specialist healthcare commissioning

We co-ordinate a range of cancer screening programmes, as well as pregnancy and newborn screening programmes across Scotland.

The specialist services commissioned by National Services Division (NSD) are crucial to the diagnosis and treatment of rare conditions including cystic fibrosis, congenital heart disease, cleft lip and palate and spinal injuries.



Blood, tissues and cells

We supply blood, tissues and cells to NHSScotland, ensuring they're available when needed throughout the country.

Our specialist diagnostic and treatment services ensure matched blood and platelets are available for patients across Scotland 24 hours a day, every day of the year.

We also provide training and support for colleagues across NHSScotland.



Primary care support

We provide services on behalf of Health Boards to support General Practitioners, Dentists, Opticians, Community Pharmacies and Dispensing Contractors delivering primary care across Scotland.

This includes payment, maintaining an up-to-date patient registration database, medical record transfers and clinical governance for dental services.



Fraud prevention

We work in partnership with NHSScotland and across the Scottish public sector to provide a comprehensive service to reduce the risk of fraud and corruption.

We're also responsible for checking patient exemptions in respect of NHSScotland patient charges and collecting payments for incorrectly claimed exemptions.



Legal

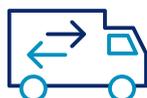
NSS Central Legal Office provides specialist legal advice and assistance in every area of law relevant to the public sector.

With many years of experience, we advise clients across many aspects of the law. With close links to the Scottish Government, we also advise on wider policy issues.



Procurement

We provide a single efficient procurement service by using years of experience to achieve the best deals on goods and services.



Logistics

We offer expert logistics services including distribution, supply chain and warehouse operations, fleet management and ward product management.



Programme management

We support the delivery of complex and challenging change programmes designed to deliver strategic goals.



Health facilities

Health Facilities Scotland is a division of National Services Scotland and provides operational guidance to NHSScotland bodies on a range of healthcare facilities topics.

We deliver and co-ordinate effective advice and support in relation to national facilities, decontamination and equipping and technical matters which support and improve health and well-being services.

We work closely with the Scottish Government and NHSScotland Health Boards to establish professional and technical standards and best practices.



Antimicrobial resistance and healthcare associated infection (ARHAI)

National Antimicrobial Resistance and Healthcare Associated Infection (ARHAI) Scotland is responsible for the coordinating of national surveillance and reporting of healthcare associated infections and the monitoring of antimicrobial resistance and antimicrobial prescribing.

Key is the development of evidence based infection prevention and control guidance for health and social care settings and expert advice to inform national policy and practice on hospital admission screening, antibiotic use and the built environment.

Assisting other organisations involved in health and care

By connecting with partners and stakeholders in other public bodies, we can use our national position to ensure our services, solutions and programmes of work are aligned to, coordinated with and integrated into regional and local initiatives. This will help ensure we are supporting transformation throughout the health and care system.

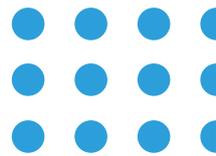
With Integration Joint Boards

We will strengthen our relationships with Chief Officers and explore opportunities to support changes that deliver against recommendations set out in the Ministerial Strategic Group for Health and Community Care's Review of Progress with Integration of Health and Social Care (2019).

With Local Government

We will continue to strengthen our relationships with local authorities and governing bodies, such as the Convention of Scottish Local Authorities (COSLA) and the Society of Local Authority Chief Executives (SOLACE).





With Emergency Services

We acknowledge that the Scottish Fire and Rescue Service and Police Scotland are also key partners in delivering joined up health and care services. We will seek opportunities to collaborate with them on activities that benefit health and care.



With the Third Sector

We will ensure we comply with Public Participation Standards and will work with the Scottish Health Council and national organisations, such as the Scottish Council of Voluntary Organisations, to deliver a new public participation strategy.



Find out more
about NSS at:



nhsnss.org/services

[@NHSNSS](https://twitter.com/NHSNSS)

For more information on how NSS can support organisations involved in health and care, please contact:

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